

Log into FACTS Family Portal

Go to [www.factsmgmt.com](http://www.factsmgmt.com)

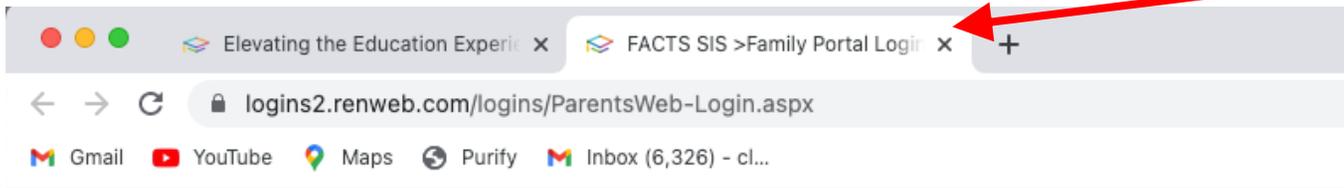
Click on "Family Log In"

Click on "FACTS Family Portal"

A new window will open up with the login page.

We believe in improving school management through service and technology, and we've never lost sight of

Elevating the *experience.*



## Family Portal Login

District Code:

User Name:

Password (case-sensitive):

[Forgot User Name/Password?](#)

Parent Student Staff

Login

[Create New Family Portal Account](#)

Powered By [FACTS](#) | [Privacy Policy](#)

Login using your Family Portal login credentials or click on the link to Create a New Family Portal Account

Enter TCH-TX for the "District Code"

### Notes:

Your user name and password are likely the same one you used to complete the student online

application and enrollment forms  
Parents and students can each create an account (be sure to select the correct account type if parent or student)

If you forgot your password, click the "Forgot User Name/Password" link and follow the steps to retrieve/reset it.

The screenshot shows a web browser window with the URL `tch-tx.client.renweb.com/pwr/facts/`. The page header includes the school name "The Connection School of Houston" and the academic year "2022-2023". The left sidebar contains a menu with items: School, Student, Family, Apply / Enroll, Resources, and Financial. The "Financial" item is highlighted with a red arrow. The main content area is divided into three columns. The first column, "Prepay Accounts", shows "No Account Information to Display". The second column, "Balances", shows data for two school years: 2022-2023 and 2021-2022. Each year's section includes "Payment Plan" and "Incidental Expenses" (both 0.00) and a "MAKE A PAYMENT" button. The third column, "Financial Links", contains three links: "Financial Home", "Set up a Payment Plan", and "Apply for Grant & Aid". A red arrow points to the "Financial Home" link.

After you login to FACTS Family Portal, click on “Financial” in the main menu (left side bar)

Then, click on “Financial Home” to be directed to the FACTS Financial system

A new window will open

The screenshot shows a web browser window with the URL `online.factsmgt.com/payments-core/user/12026626/inst/4LR8F/home`. The page header includes the logo for 'THE CONNECTION SCHOOL of Houston' and navigation links for 'FACTS', 'Español', and 'Customer Service'. A dark blue navigation bar contains 'Home', 'My Profile', and 'Financial Accounts', along with a user profile icon, a notification bell, a lock icon, and the text 'Signed In as Chad'. Below the navigation bar, the main content area is titled 'Hello Chad'. It features two primary sections: 'Payment Plan & Billing' and 'Chad Legare'. The 'Payment Plan & Billing' section includes a 'Current Balance' field, a green 'Make a Payment' button, and a table for the '2022-2023 SCHOOL YEAR' with columns for 'Payment Plan (120 355 773)' and 'AMOUNT DUE'. The 'Chad Legare' section displays an email address 'clegare@tsoh.org', a mobile registration link, 'Wells Fargo Bank' as the payment processor, and a note that 'Destiny Legare is an Authorized Party on your account.' Two red arrows are overlaid on the image: one points to the 'View Details' link in the 'Payment Plan & Billing' section, and the other points to the 'Make a Payment' button. The footer contains version information 'A5IP2BU v22.7.10912.10650', links for 'Customer Service | Terms of Use | Privacy Policy', and a copyright notice '© 2001-2022 Nelnet, Inc. and Affiliates. All Rights Reserved.'

In the FACTS Financial Dashboard you will see a summary of your information.

From here, you can make a payment or you can view details of your transactions

The screenshot shows a web browser window with the URL `online.factsmgt.com/payments-core/user/12026626/inst/4LR8F/home`. The page header includes the logo for 'THE CONNECTION SCHOOL of Houston' and navigation links for 'Home', 'My Profile', and 'Financial Accounts'. The user is signed in as 'Chad'. The main content area is titled 'Hello Chad' and features a 'Payment Plan & Billing' section. This section includes a 'Current Balance' area with a 'Make a Payment' button. Below this is a table with columns for '2023-2024 SCHOOL YEAR' and 'AMOUNT DUE'. The first row is for a 'Payment Plan (123 751 595)' with an 'Actions' dropdown. The second row is for 'Incidental Expenses' with an 'Actions' dropdown. A dropdown menu is open for the 'Incidental Expenses' row, showing three options: 'Cancel Auto Pay', 'Change Financial Account', and 'View Details'. Red arrows point from the 'Actions' dropdowns in the table to the menu. To the right of the payment plan section is a user profile for 'Chad Legare' with contact information and account details. The footer contains version information, customer service links, and a copyright notice for Nelnet, Inc.

From the Dashboard, you can also click the “Actions” menu next to the Payment Plan and Incidental Expenses balance summaries to take common actions such as setting up or cancelling Auto Pay, changing your financial account, or viewing the account in more details.

Note: Automatic payments for Incidental Expenses are not automatically set up when you enroll; you will need to set this up initially each new school year if desired, or login and pay manually before each due date.

Elevating the Education Experience | My Profile | Test Prep | College Finder | Sch | +

online.factsmgt.com/payments-core/user/12026626/inst/4LR8F/profile

Gmail | YouTube | Maps | Purify | Inbox (6,326) - cl...

THE CONNECTION SCHOOL of Hawaii

FACTS | Español | Customer Service

Home | My Profile | Financial Accounts | Signed in as Chad

### My Profile

#### Authentication Edit

**Phone Authentication**

4-Digit PIN: .

Q: What was your high school mascot?  
A: .

Q: What city were you born in?  
A: .

#### Communication Settings Edit

**Text Services**

You are not currently registered for Text Services.

**Payment Reminders:** We will send you payment reminders before your next payment is due.

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**Notifications**

Payment Reminders: E-mail  
Other Notifications: E-mail

#### Manage Payers

<b>Destiny Legare</b>	Full Access
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v22.7.10912.10650

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Click on "My Profile" to update your security credentials or change your communication settings.

Click "edit" to make changes

Save/Apply when finished

The screenshot shows a web browser window with the URL `online.factsmgt.com/payments-core/user/12026626/inst/4LR8F/financial-accounts`. The page title is "Financial Accounts". The navigation bar includes "Home", "My Profile", and "Financial Accounts" (highlighted with a red arrow). The main content area is titled "Financial Accounts" and contains the following information:

- Wells Fargo Bank**
  - Chad Legare
  - Checking Account
  - Routing Number
  - Account Number
- 2023-2024 School Year - The Connection School of Houston**
  - Payment Plan (123 751 595)
  - Remaining Balance
  - [Change Account](#) (highlighted with a red arrow)
- 2018-2019 School Year - The Connection School of Houston**
  - Incidental Expenses Auto Pay #5119212214
  - [Change Account](#)

Click "Financial Accounts" to view your account details for your Payment Plan. You can change it by clicking on the button below and entering the new information.

For security, the school does not have the ability to view full account information or to change on your behalf.